



## Course Description

Managers of virtual teams want their organizations to be as effective and rewarding as co-located teams. In this course students learn key skills for teambuilding. The tools and techniques for building team identity, culture and trust are different when your team spans the globe. Students will learn how to deal with multiple cultures and create an infrastructure that facilitates that “team feeling.”

### **At the conclusion of this course you will be able to:**

- Build trust and commitment in a virtual team
- Deepen your understanding of culture
- Work effectively cross culturally
- Assess and align team members
- Ensure that team members have fun working on your project

## Building Teams, Commitment and Culture for Virtual Teams

### Course Topics

Using the alignment model to understand the nature of trust

Using the alignment model and the maturity model to select and assess team members

Building team identity

Building the infrastructure for fun

Definition and domains of culture

Models for national, organizational and functional culture

Tools for identifying and resolving cultural conflicts

### Course Duration

Instructor-led web-based training:  
Up to 2 hours per day, Monday through Thursday, for two weeks,  
***approximately 14 hours total***